

July 27, 2023

# Hospital Advisory Committee & City Council Meeting



# Same Day Clinic

Intent: To provide regular, after-hours, weekday and weekend care for urgent, non-life-threatening conditions as an alternative physical setting to the Emergency Department.

**Target Opening**  
September 2023

# Leadership Support

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## Project Management

ERIC BLAKE

- Develop business plan (done)
- Space preparation (in progress)
- Cost center build (done)
- CareConnect build (done, final IT test in Sept.)
- Timeline (done)
- Marketing & Communications

## Clinic Manager

HILARY VINCENT

- Recruitment (NP hired; start date Sept. 25, 2023)
- Clinic workflows (in progress)
- Equipment (done)
- Staff onboarding and training: once hired
- Ordering/stocking

# Logistics

## Initial Hours of Operation

- Monday, Thursday, Friday
  - 11:00 am - 7:00 pm
  - Saturday, Sunday (Subject to change)
  - 8:00 am – 5:00 pm
- CLOSED Tuesday, Wednesday (Days and hours subject to change based on demand and staffing)

## LOCATION

- Second floor, in the current visiting clinic space
- Visiting clinics will move to 1st floor



# Scope

## Appointment Types

- Schedulable, same-day appointments
- 20-minute appt. slots (can be combined as needed)
- Walk-ins will be seen at next available appt. slot

## Services

- Low acuity primary care type services
  - Minor injuries
  - Upper respiratory
  - UTI
  - Skin issues



# Teamwork

- Pharmacy
- Lab
- EVS
- Facilities
- Supply Chain
- House Supervisor
- Marketing & Communications
- Imaging
- Clinic



# **Emergency Department Update**

Phase 1: New CT

Phase 2: Lab

Phase 3: ED

\*Phases subject to change

# Phase 1: New CT

New CT Scanner, Adjacent to  
the ED

Includes:

- Control Room
- Dressing Room

## **Phase 2: Lab**

- Complete relocation
- ED will absorb current Lab space



# Phase 3: ED

Includes:

- Trauma bays
- OB exam room
- Behavioral health room
- Isolation room



## Telehealth Services

**Orthopedics:** Telephone visits without video

**General Surgery:** Telephone visits without video

**Oncology:** Telehealth with In-touch and MyChart

**Cardiology:** Telehealth with In-touch and MyChart

**Gastroenterology:** Telehealth via My Chart



## New Services

- Hospice
- Bone density scanner

# Medical Group & Hospital Reporting Structure

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**Chief Administrative Officer:** Dori Stevens

**Primary Care Clinic Manager:** Deb Christopher

**Women's and Children's Clinic Manager:** Hilary Vincent

**Specialty and Visiting Clinic Manager:** Alicia Betzler

**Chief Medical Officer:** Dr Matt Bzdega

**Vice President Medical Affairs:** Interview Completed, offer out

Medical Staff (Physicians, Providers)

**Chief Nursing Officer:** Hill Pettus

Hospital Nurse Managers



# Community BBQ

**Co-Hosted with City of Ketchikan**

**Friday, August 11**

- 3:30 p.m. – Acknowledgements
- 4:00 p.m. – 6:00 p.m.
  - Food
  - Games
  - Live music
  - Bouncy house
  - Family-friendly